



Community Health Improvement Plan

January 2019

Presented by
Community Education Department

Why?

2010 Patient Protection and Affordable Care Act (PPACA) set forth new requirements for non-profit hospitals, performed every 3 years

What?

Must participate in the collaboration of the Community Health Needs Assessment (CHNA) to identify county needs

Must publish Community Health Improvement Plan (CHIP) to outline how needs will be addressed

CHNA OVERVIEW

Census-like Study

- Build stronger community relationship
- Identify specific needs in Ottawa county
- Dedicate funding/resources

Unique Collaboration

- NOCHS
- Spectrum Health Zeeland Hospital
- Holland Hospital
- Ottawa County Department of Public Health & Community Mental Health
- Greater Ottawa County United Way

2017 Ottawa County CHNA



2019 – 2021 NOCHS
Community Health Improvement Plan

CHIP PRIORITY AREAS

Access to Care

Increase access to a patient-centered and community-integrated system of care

Mental Health

Increase recognition and treatment of mental health conditions.

Healthy Behaviors

Promote consistent healthy behavior messages and decrease barriers to healthy living.

Strategies: Access to Care

- Increase medical home referrals from Urgent Care and Emergency Room
- Increase referrals to Ottawa Pathways to Better Health program and Love in Action Free Health Clinic from all areas of system
- Expand care coordination in Primary Care offices
 - Rx programs
 - Local access to specialists

Strategies: Mental Health

- Increase public awareness of issues through treatment and services.
- Increase staff awareness and processes to coordinate care for patients.
- Address Adverse Childhood Experiences (ACEs) data

Strategies: Healthy Behaviors

- Decrease barriers to good nutrition, increase physical activity and mindfulness to improve stress management.
 - Live Well Ottawa
 - North Ottawa Wellness Foundation
 - Health and Wellness Program in NOCHS' Bariatric Clinic

Key Partners (Clinical)

- Mercy Health (including MHPP/NOMG)
- University of Michigan (MC3 tele-psychiatry access)
- Forest View Psychiatric Hospital
- TCM Counseling
- Mayo Clinic (reference lab)
- Orthopedics Associates of Muskegon
- Generation Care
- iMove
- Grand Health Partners (Bariatric Clinic, General Surgery)
- Envision Radiology
- Grand Haven Pathology
- Emergency Health Partners
- Lakeshore Urology
- Shoreline Vision
- Michigan ENT & Allergy Specialists
- Smile Grand Haven/Little Smiles
- CareLinc
- Love In Action Free Health Clinic

Key Partners (Community)

- Love in Action
- Four Pointes (Aging Council)
- Ottawa Food (Policy Council)
- Extended Grace
- Ottawa County Community Mental Health
- Regional Suicide Prevention Coalition
- Ottawa County Suicide Prevention Taskforce
- Ottawa County Opiate Taskforce
- Ottawa County Department of Public Health
- Ottawa Area Intermediate School District
- Ottawa Substance Abuse Prevention Coalition (OSAP)
- North Ottawa Wellness Foundation
 - Tri-Cities YMCA
 - Tri-Cities Chamber of Commerce
 - Shape Corporation Fitness Factory
 - Ottawa County Parks & Recreation
 - Grand Haven Area Community Foundation
 - Grand Haven Area Public School System
 - United Way

Comments and Questions

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